

# Data Protection/Privacy Policy

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Region: New Zealand and Argentina

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<b>Enquiries Contact:</b> admin@nz.oneschoolglobal.com	<b>Associated Documents</b> CCTV Policy Information Security Policy Safeguarding & Child Protection Policy	

## 1. INTRODUCTION/POLICY STATEMENT

- 1.1. This policy is about your obligations under the data protection legislation. Data protection is about regulating the way that the School uses and stores information about identifiable people (Personal Data). Data protection legislation also gives people various rights regarding their data - such as the right to access the Personal Data that the School holds on them.

## 2. PURPOSE

- 2.1. As a school, we will collect, store and process Personal Data about our staff, pupils, parents, volunteers, suppliers and other third parties. We recognise that the correct and lawful treatment of this data will maintain confidence in the School and will ensure that the School operates successfully.
- 2.2. You are obliged to comply with this policy when using Personal Data on our behalf. Any breach of this policy may result in disciplinary action.
- 2.3. The Regional Privacy Officer/Data Protection Lead (DPL) is responsible for helping you to comply with the School's obligations. All queries concerning data protection matters should be raised with the Regional Privacy Officer in the first instance.

## 3. SCOPE

- 3.1. This policy is aimed at all staff working in the School (whether directly or indirectly), whether paid or unpaid, whatever their position, role or responsibilities, which includes employees, governors, contractors, agency staff, students and volunteers.
- 3.2. Employees only: This policy does not form part of your contract of employment and may be amended by the School at any time.

## DEFINITIONS

Term	Definition
DPL	Data Protection Lead
Governor	CA Team at Campus level

## 4. POLICY STATEMENT

### 4.1. What is Personal Data or Personal Identifiable Information (PII)

4.1.1.Data protection concerns information about individuals.

4.1.2.Personal Data is data which relates to a living person who can be identified either from that data, or from the data and other information that is available.

4.1.3.Information as simple as someone's name and address is their Personal Data.

4.1.4.In order for you to do your job, you will need to use and create Personal Data. Virtually anything might include Personal Data.

4.1.5.Examples of places where Personal Data might be found are:

- on a computer database;
- in a file, such as a pupil report;
- a register or contract of employment;
- pupils' canvas courses;
- health records; and
- email correspondence.

4.1.6.Examples of documents where Personal Data might be found are:

- a report about a child protection incident;
- a record about disciplinary action taken against a member of staff;
- photographs of pupils;
- a recording of a job interview;
- contact details and other personal data held about pupils, parents and staff and their families;
- contact details of a member of the public who is enquiring about placing their child at the School;
- financial records of a parent;
- information on a pupil's performance; and
- an opinion about a parent or colleague in an email.

3.1.7.These are just examples - there may be many other things that you use and create that would be considered Personal Data.

3.2. **Categories of Critical School Personal Data:** The following categories are referred to as **Critical School Personal Data** in this policy. You must be particularly careful when dealing with Critical School Personal Data which falls into any of the categories below:

- information concerning child protection matters;
- information about serious or confidential medical conditions and information about special educational needs;
- information concerning serious allegations made against an individual (whether or not the allegation amounts to a criminal offence and whether or not the allegation has been proved);

- financial information (for example about parents and staff);
- information about an individual's racial or ethnic origin;
- political opinions;
- religious beliefs or other beliefs of a similar nature;
- trade union membership;
- physical or mental health or condition;
- sex life or sexual orientation;
- genetic information;
- information relating to actual or alleged criminal activity; and
- biometric information (e.g. fingerprints used for controlling access to a building).

3.2.2.If you have any questions about your using of these categories of Critical School Personal Data please speak to the Regional Privacy Officer.

### **3.3. Your obligations**

3.3.1.Personal Data must be processed fairly, lawfully and transparently

What does this mean in practice?

3.3.2."Using" covers virtually everything which is done in relation to Personal Data, including using, disclosing, copying and storing Personal Data.

3.3.3.People must be told what data is collected about them, what it is used for, and who it might be shared with. They must also be given other information, such as, what rights they have in their information, how long we keep it for and about their right to complain to the data protection regulator.

3.3.4.This information is provided in a document known as a privacy notice. Copies of the School's privacy notices can be obtained from the Regional Privacy Officer or accessed on the School's website. You must familiarise yourself with the School's Pupil, Parent and Staff & Volunteer Privacy notices.

3.3.5.If you are using Personal Data in a way which you think an individual might think is unfair please speak to the Regional Privacy Officer.

3.3.6.You must only process Personal Data for the following purposes:

- ensuring that the School provides a safe and secure environment;
- providing pastoral care;
- providing education and learning for our pupils;
- providing additional activities for pupils and parents (for example activity clubs);
- protecting and promoting the School's interests and objectives (for example fundraising);
- safeguarding and promoting the welfare of our pupils; and
- to fulfil the School's contractual and other legal obligations.

3.3.7.Personal data must only be used for the purposes that it was collected, if you want to do something with Personal Data that is not on the above list or is not set out in the relevant privacy notice(s), you must speak to the Regional Privacy Officer. This is to make sure that the School can lawfully use the Personal Data.

3.3.8. We may sometimes rely on the consent of the individual to use their Personal Data. This consent must meet certain requirements and therefore you must speak to the Regional Privacy Officer if you think that you may need to seek consent.

3.3.9. If you are not an employee of the School (for example, if you are a volunteer), then you must be extra careful to make sure that you are only using personal data in a way that has been expressly authorised by the School.

### **3.4. You must only process Personal Data for specified, explicit and legitimate purposes.**

3.4.1. What does this mean in practice?

- For example, if pupils are told that they will be photographed to enable staff to recognise them when writing references, you must not use those photographs for another purpose (e.g. in the School's prospectus).

### **3.5. Personal Data held must be adequate and relevant for the purpose**

3.5.1. What does this mean in practice?

- This means not making decisions based on incomplete data. For example, when writing reports, you must make sure that you are using all of the relevant information about the pupil.

### **3.6. You must not hold excessive or unnecessary Personal Data**

3.6.1. What does this mean in practice?

- Personal Data must not be processed in a way that is excessive or unnecessary. For example, you must only collect information about a pupil's siblings if that Personal Data has some relevance, such as allowing the School to determine if a sibling fee discount is applicable.

### **3.7. The Personal Data that you hold must be accurate**

3.7.1. What does this mean in practice?

- You must ensure that Personal Data is complete and kept up to date. For example, if a parent notifies you that their contact details have changed, you must ensure that the School's information management system has been updated.

### **3.8. You must not keep Personal Data longer than necessary**

3.8.1. What does this mean in practice?

- The School has a policy about how long different types of data should be kept for and when data should be destroyed. This applies to both paper and electronic documents. You must be particularly careful when you are deleting data.
- Please speak to the Regional Privacy Officer for guidance on the retention periods and secure deletion.

### **3.9. You must keep Personal Data secure**

3.9.1. You must comply with the following School policies and guidance relating to the handling of Personal Data:

- Information Security Policy;
- IT acceptable use policy for staff; and
- Information and records retention policy.

### **3.10. Transfer of Personal Data overseas without adequate protection**

#### 3.10.1. What does this mean in practice?

- OneSchool Global Ltd has signed a Data Transfer Agreement that meets global data protection laws for transfer of personal data overseas. Any transfer of personal data must be in accordance with this agreement and the published privacy notices. If you are unsure please contact your Regional Privacy Officer.

### 3.11. Accountability

3.11.1. The School is responsible for and must be able to demonstrate compliance with the data protection principles. You are responsible for understanding your particular responsibilities under this policy to help ensure we meet our accountability requirements.

3.11.2. Failure to abide by this policy can have serious consequences, regional privacy laws have far reaching effects including civil and/or criminal penalties beyond the immediate region that the failure may have occurred in.

## 4. PROCEDURES

### 4.1. Sharing Personal Data outside the School - dos and don'ts

4.1.1. Please review the following dos and don'ts:

- **DO** share Personal Data only on a need-to-know basis - think about why it is necessary to share data outside of the School - if in doubt - always ask your Head Teacher/Campus Principal/Head of Campus.
- **DO** encrypt emails which contain Critical School Personal Data described in paragraph 4.2 above. For example, encryption must be used when sending details of a safeguarding incident to the relevant authorities.
- **DO** make sure that you have permission from your Regional Principal to share Personal Data on the School website.
- **DO** share Personal Data in accordance with the School's Safeguarding/Child Protection Policy. If you have any questions or concerns relating to safeguarding/child protection, you must contact the designated Safeguarding Lead.
- **DO** be aware of "blagging". This is the use of deceit to obtain Personal Data from people or organisations. You must seek advice from the Regional Privacy Officer where you are suspicious as to why the information is being requested or if you are unsure of the identity of the requester (e.g. if a request has come from a parent but using a different email address).
- **DO** be aware of phishing. Phishing is a way of making something (such as an email or a letter) appear as if it has come from a trusted source. This is a method used by fraudsters to access valuable personal details, such as usernames and passwords. Don't reply to email, text, or pop-up messages that ask for personal or financial information or click on any links in an email from someone that you don't recognise or if you have any concerns about the message. You must report all concerns about phishing to the IT department immediately.
- **DO NOT** disclose Personal Data to the Police without permission from the Regional Privacy Officer (unless it is an emergency).
- **DO NOT** disclose Personal Data to contractors without permission from the Regional Privacy Officer. This includes, for example, sharing Personal Data with an external marketing team to carry out a pupil recruitment event.

### 4.2. Accessing or sharing Personal Data within the School

4.2.1. This section applies when Personal Data is accessed or shared within the School.

4.2.2. Personal Data must only be accessed or shared within the School on a "need to know" basis.

4.2.3. Examples which are likely to comply with data protection legislation:

- a teacher discussing a pupil's academic progress with other members of staff (for example, to ask for advice on how best to support the pupil);
- sharing Personal Data in accordance with the School's Safeguarding Policy;
- informing an exam invigilator that a particular pupil suffers from panic attacks; and
- disclosing details of a teaching assistant's allergy to bee stings to colleagues so that you/they will know how to respond (but more private health matters must be kept confidential).

4.2.4. Examples which are unlikely to comply with data protection legislation:

- the Head Teacher/Campus Principal/Head of Campus being given access to all records kept by medical professionals working within the School (seniority does not necessarily mean a right of access);
- a member of staff looking at a colleague's HR records without good reason. For example, if they are being nosey or suspect their colleague earns more than they do.
- informing all staff that a pupil has been diagnosed with dyslexia (rather than just informing those staff who teach the pupil); and
- disclosing personal contact details for a member of staff (e.g. their home address and telephone number) to other members of staff (unless the member of staff has given permission, or it is an emergency).

4.2.5. You may share Personal Data to avoid harm, for example in child protection and safeguarding matters. You should have received training on when to share information regarding welfare and safeguarding issues. If you have not received this training, please contact your designated Safeguarding Lead as a matter of urgency.

### **4.3. Individuals' rights in their Personal Data**

4.3.1. People have various rights in their information.

4.3.2. You must be able to recognise when someone is exercising their rights so that you can refer the matter to the Regional Privacy Officer. These rights can be exercised either in writing (e.g. in an email) or orally.

4.3.3. Please let the Regional Privacy Officer know if anyone (either for themselves or on behalf of another person, such as their child):

- wants to know what information the School holds about them or their child;
- asks to withdraw any consent that they have given to use their information or information about their child;
- wants the School to delete any information;
- asks the School to correct or change information (unless this is a routine updating of information such as contact details);
- asks for personal data to be transferred to them or to another organisation;
- wants the School to stop using their information for direct marketing purposes. Direct marketing has a broad meaning for data protection purposes and might include communications such as the School newsletter or alumni events information; or

- objects to how the School is using their information or wants the School to stop using their information in a particular way, for example, if they are not happy that information has been shared with a third party.

4.3.4. Please note, a person may be committing a criminal offence if they alter, block, erase, destroy or conceal information to prevent it from being disclosed (for example, to prevent its disclosure if a subject access request for that information has been received). Therefore if you are asked to provide information or documents to a colleague at the School who is preparing a response to a request for information then you must make sure that you provide everything.

#### 4.4. Requests for Personal Data (Subject Access Requests)

4.4.1. One of the most commonly exercised rights mentioned in section 5.3 above is the right to make a subject access request. Under this right people are entitled to request a copy of the Personal Data which the School holds about them (or in some cases their child) and to certain supplemental information.

4.4.2. Subject access requests do not have to be labelled as such and do not even have to mention data protection. For example, an email which simply states "Please send me copies of all emails you hold about me" is a valid subject access request. You must always immediately let the Regional Privacy Officer know when you receive any such requests.

4.4.3. Receiving a subject access request is a serious matter for the School and involves complex legal rights. Staff must never respond to a subject access request themselves unless authorised to do so.

4.4.4. When a subject access request is made, the School must disclose all of that person's Personal Data to them which falls within the scope of his/her request - there are only very limited exceptions. There is no exemption for embarrassing information - so think carefully when writing letters and emails as they could be disclosed following a subject access request. However, this must not deter you from recording and passing on information where this is appropriate to fulfil your professional duties, particularly in relation to safeguarding matters.

#### 4.5. Breach of this policy

4.5.1. A breach of this policy may be treated as misconduct and could result in disciplinary action including in serious cases, dismissal.

4.5.2. A member of staff who deliberately or recklessly obtains or discloses Personal Data held by the School (or procures its disclosure to another person) without proper authority may also be guilty of a criminal offence. In some cases, it can also be an offence to re-identify information which has been de-identified. Please speak to the Regional Privacy Officer before doing this.

## 5. LEGISLATION

General Data Protection Regulation – Note: This legislation sits behind the GAP Data Transfer Agreement and applies in all regions

The Privacy Act 2020

### VERSION CONTROL

Policy Code	Date	Version No.	Nature of Change
POL_NZ_GOV_Data_Protection_Policy	March 2022	1.0	