



New OnePortal Application

North America Handbook

What is OnePortal?

OnePortal is a new parent portal which will enable you to access your child(ren)'s student information and systems, via a single dashboard.

Rather than juggling multiple logins, passwords and systems, OnePortal will merge a range of information from PowerSchool, Canvas and other platforms into a single place.

It does not replace PowerSchool or Canvas, but allows you to view your child(ren)'s information such as timetables, teachers, canvas submissions, feedback and school calendar from the same application.

There is a feedback button within OnePortal called "Rate this App" that you can share your experience and feedback with OSG.

What do I need to do?

How do I get access?

- Initial registration and access will be via an email coming shortly to your PowerSchool registered email address.
- It will contain a link to OnePortal where you will use your **PowerSchool email address to access**. You will also be requested to set a password for OnePortal as part of this process.
- If both Parents share the same email, only 1 account will be possible to create. In this instance, if you wish to have your own, you will need to contact your local campus to update PowerSchool with a unique email address.

Will this change how I access other applications?

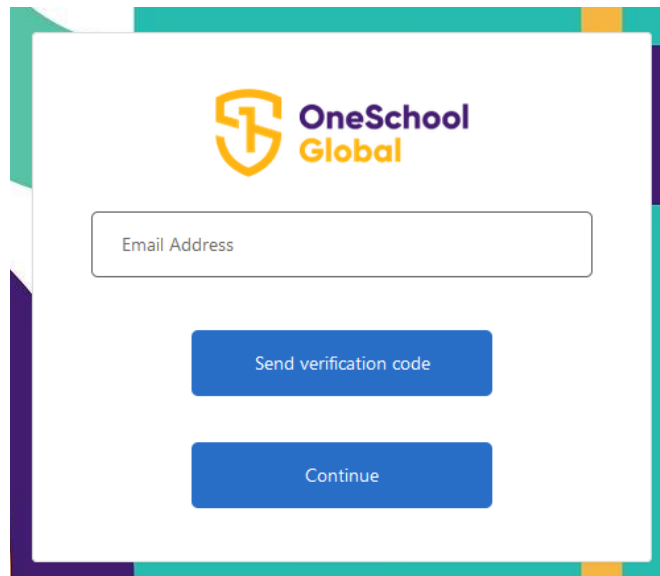
- This does not replace any current password to PowerSchool, Canvas or other applications. We will be working to bring those system passwords together over time where possible. Allowing the same email and password across as many systems as possible.

Initial access via email

To setup your OnePortal access, you will receive an email welcoming you to OnePortal that will also contain a link to setup your access.

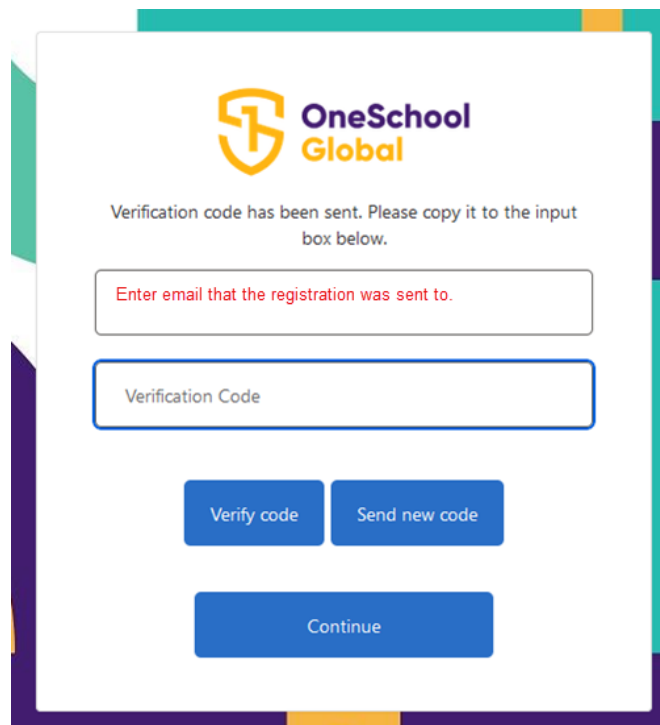
The setup process will then require the following:

1. Enter your **PowerSchool email address** and select "Send verification code".



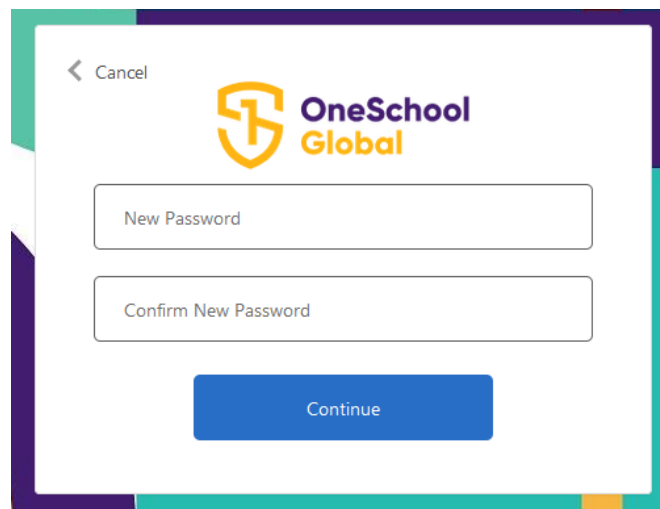
The screenshot shows the OneSchool Global login interface. At the top is the OneSchool Global logo, consisting of a stylized 'S' and 'G' in a shield shape. Below the logo is a text input field labeled "Email Address". Underneath the input field are two blue buttons: "Send verification code" and "Continue". The entire interface is framed by a decorative border with teal, orange, and purple segments.

2. A verification code will be sent to that email.
3. Using that code, then enter your email address and the code into the next screen.

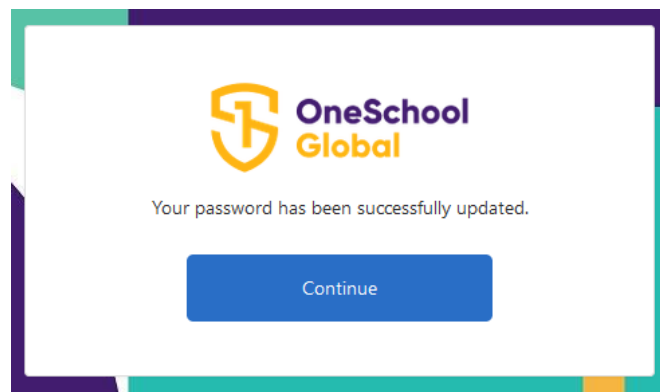


The screenshot shows the next step in the OneSchool Global login process. It features the same OneSchool Global logo at the top. Below the logo, a message states: "Verification code has been sent. Please copy it to the input box below." There are two input fields: the first is labeled "Enter email that the registration was sent to." and the second is labeled "Verification Code". Below these fields are three blue buttons: "Verify code", "Send new code", and "Continue". The interface is framed by the same decorative border as the previous screen.

3. Select "Continue", after which you will be prompted to create a new password.

A screenshot of the OneSchool Global password creation interface. At the top left is a back arrow and the word "Cancel". In the center is the OneSchool Global logo, which consists of a stylized orange 'S' and 'G' inside a shield shape, followed by the text "OneSchool Global" in purple and orange. Below the logo are two white input fields with rounded corners. The first field is labeled "New Password" and the second is labeled "Confirm New Password". At the bottom center is a blue button with the word "Continue" in white text. The entire interface is framed by a decorative border with teal, purple, and orange segments.

4. Your password set will then be confirmed, and your access is now completed

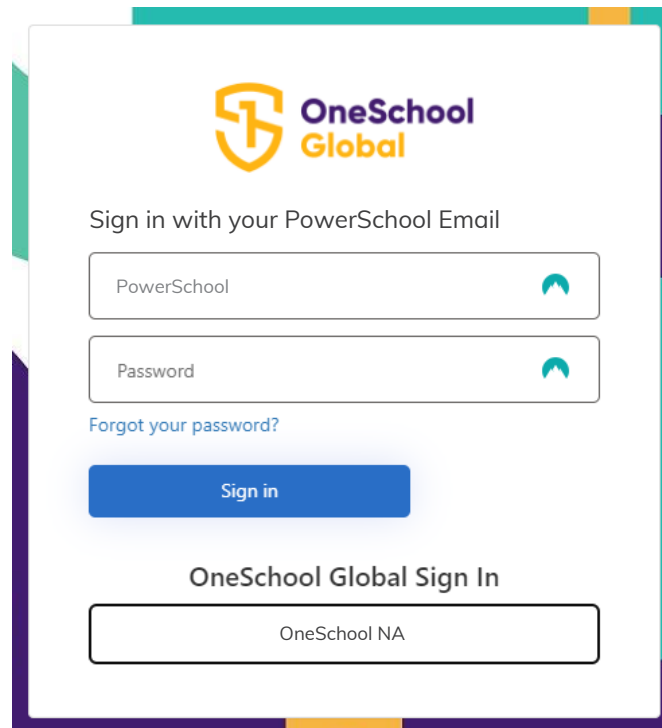
A screenshot of the OneSchool Global password confirmation screen. At the top is the OneSchool Global logo. Below the logo is the text "Your password has been successfully updated." in a small, grey font. At the bottom center is a blue button with the word "Continue" in white text. The interface is framed by the same decorative border as the previous screen.

How do I access OnePortal –

Web browser

The application can be accessed from a computer via the Web browser at the following address <https://oneportalna.oneschoolglobal.com>. This will be emailed to you. Please bookmark this site in your browser for future access.

- You will be presented with the OnePortal sign on page.
- Sign in with your **PowerSchool Email** and your set password for OnePortal.
- **Note:** If you have a OneSchool Global volunteer account, you do not use that for this system.

The image shows a web browser window displaying the OneSchool Global sign-in page. The page has a white background with a teal and purple border. At the top, the OneSchool Global logo is displayed. Below the logo, the text "Sign in with your PowerSchool Email" is shown. There are two input fields: "PowerSchool" and "Password", each with a teal eye icon to its right. Below the password field is a link that says "Forgot your password?". A blue "Sign in" button is positioned below the links. At the bottom, the text "OneSchool Global Sign In" is displayed above a white input field containing the text "OneSchool NA".

OneSchool Global

Sign in with your PowerSchool Email

PowerSchool

Password

[Forgot your password?](#)

Sign in

OneSchool Global Sign In

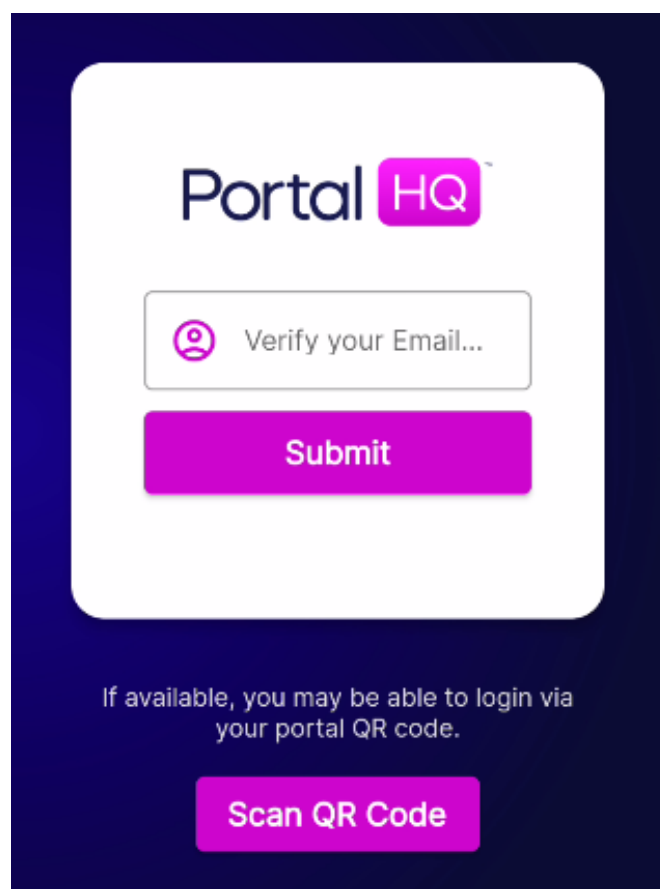
OneSchool NA

How do I access OnePortal – Mobile app

There is a mobile app to access OnePortal which is called “PortalHQ”. You can download this to your device from the device's app store by searching for “PortalHQ”.

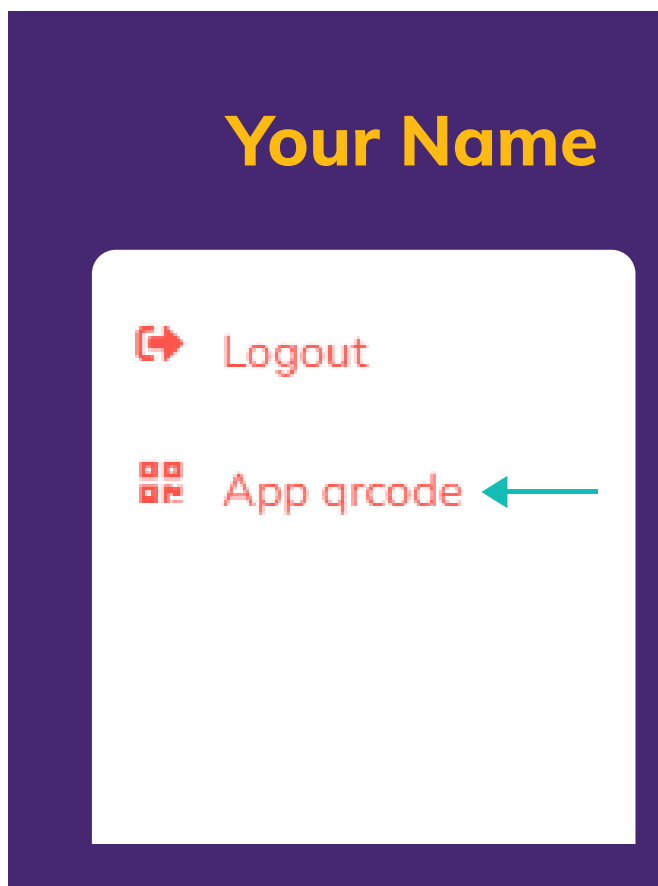
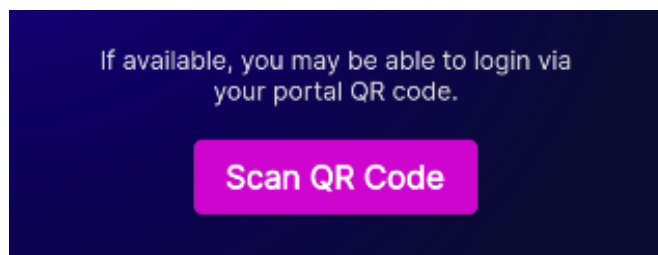
It is possible it will require streamline approval by your streamline household\business administrator.

To login to your OnePortal through the mobile app, you are going to use a QR code generated from the OnePortal website.



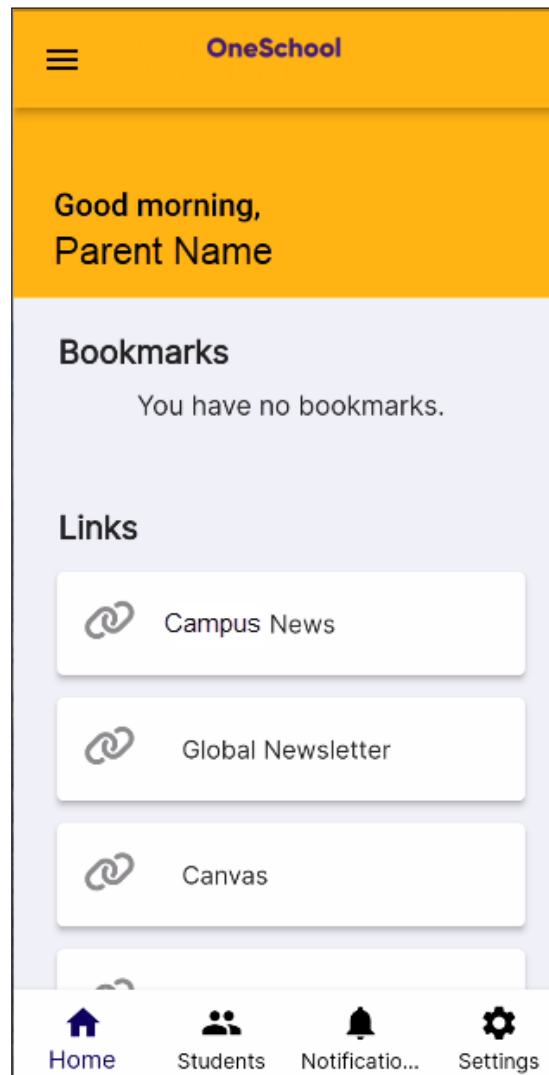
Follow these steps to setup your OnePortal mobile app using QR code.

- Open OnePortal in a Web browser
- Login to your OnePortal through the web browser and then go to your profile (top right corner).
- Open your OnePortal mobile app once installed and select the **“Scan QR Code”** button.
- From the web browser, select **“App qrcode”** to display the QR code and then scan the code with your PortalHQ mobile app. Note that a QR code only lasts 3 minutes before you need to refresh and get a new one to scan.
- Your OnePortal mobile app will now be logged in.



OnePortal App Dashboard

- Navigation through the App is intuitive. The home screen allows access to campus news, Canvas, PowerSchool and other key items through the “Links” options.
- To access your child(ren)’s specific details including their information, Canvas and PowerSchool, select the “Students” button at the bottom of the screen
- You can customise your notifications and other settings through the respective button also at the bottom of the screen.



OnePortal website Dashboard –

Canvas feeds, Student info

Dashboard

Modules

Resources

Calendar

Events and Bookings

Timetable

Quick Links

Student1

Student2

Year Group

10

House

Raiders (Yellow)

Student1

VC0003

Form Class: MT10

View Timetable

Newsroom

Search articles...

GLOBAL GAZETTE | 2023 EDITION 7

My Tasks

There are currently no outstanding tasks.

Recent Canvas To-Dos for Student1

'The Whole Package' Big Question

Food Technology Yr10 2024

Status: SUBMITTING

This week you will begin to research the [Big Question](#).

To do this you will need to explore various aspects of food packaging, such as materials, design, environmental considerations and the overall impact on the food industry, as well as the planet.

Your Big Question can be answered in a number of creative ways. It's entirely up to you. You can use Word, PowerPoint, Canva, make a video or record an oral presentation to present your findings and answer to your Big Question.

Use the 'Topics to Research' and 'Guiding Questions' below to help you.

Just make sure you include written or spoken information, thoughts/opinions and pictures to support your arguments.

You also need to include a bibliography with your presentation

So what is the Big Question!

How can we design and develop sustainable food packaging that preserves the quality and safety of food as well as minimising the environmental impact of creating, using and disposing of packaging?

Topics to Research:

- biodegradable materials
- recycling
- reducing waste
- innovations in packaging technology
- creative and sustainable solutions

Guiding Questions:

Timetable –

Simple to switch between students

Student1

Student2

Timetable

Monday

Tuesday

Wednesday

Thursday

Friday

Lesson	Start	End	Room	Teacher
Academic Care Yr10	8:40am	8:55am		A TEST NAME
English Group 3 Yr10	8:55am	9:45am		B TEST NAME
English Group 3 Yr10	9:45am	10:35am		B TEST NAME
Humanities Group 3 Yr10	10:55am	11:45am		A TEST NAME
VET Business 1&2 Group 3 Yr10	11:45am	12:35pm		C TEST NAME
Visual Art Yr10	1:15pm	2:05pm	ARTMT	D TEST NAME
Visual Art Yr10	2:05pm	2:55pm	ARTMT	D TEST NAME

Subjects

Name	Code
Academic Care Yr10 2024	10GAC_V05_24
English Group 3 Yr10 2024	10EEN_V03_24
Food Technology Yr10 2024	10FTT_V05_24
Health Group 3 Yr10 2024	10PHE_V03_24
Humanities Group 3 Yr10 2024	10HHU_V03_24
Maths Group 3 Yr10 2024	10MMA_V03_24
Physical Education Yr10 2024	10PPE_V05_24
SCience Group 3 Yr10 2024	10SSC_V03_24

Calendar feed from PowerSchool

School Calendar						
< >		March 2024			List Month Week Day	
Mon	Tue	Wed	Thu	Fri	Sat	Sun
26	27	28	29	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24

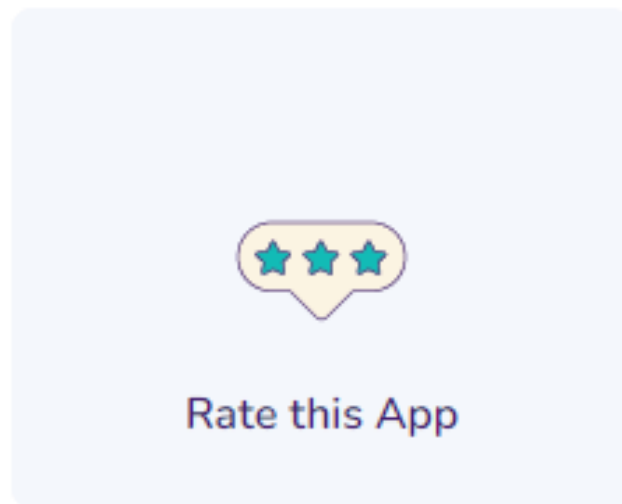
Resource links\Files

My Resources (4)	
Keyword	All Resources
Categories	Filter
Show All	
2024 Fee Relief Application Form	2024 Fee Relief Information Flyer
Parent and Student Handbook	OSG Student Transfer & Visit Request Form

Feedback and reporting incorrect information

We not only value your feedback, but also want to know if you have experienced any challenges with OnePortal or information is not correct.

Please use the **“Rate this App”** button from the dashboard.





OneSchool Global

Learning to learn